

## Community Services Scrutiny Committee

Date: **Monday 6 April 2009**

---

Time: **10.00 am**

---

Place: **The Council Chamber, Brockington, 35  
Hafod Road, Hereford**

---

Notes: Please note the **time, date** and **venue** of the meeting.

*For any further information please contact:*

*David Penrose, Democratic Services Officer  
Tel: 01432 383690*

**Email - [dpenrose@herefordshire.gov.uk](mailto:dpenrose@herefordshire.gov.uk)**

---

**Herefordshire Council**



# AGENDA

## for the Meeting of the Community Services Scrutiny Committee

To: Councillor TM James (Chairman)  
Councillor PM Morgan (Vice-Chairman)

Councillors DJ Benjamin, GFM Dawe, BA Durkin, DW Greenow,  
KS Guthrie, MAF Hubbard, B Hunt, RH Smith and  
RV Stockton

Co-opted Members Mrs G Churchill (HALC), Mrs J Evans (National Farmers  
Union), Mr PH Hands (Visit Herefordshire) and  
Mr G. Woodman (Hereford and Worcester Chamber of  
Commerce)

### Pages

#### 1. APOLOGIES FOR ABSENCE

To receive apologies for absence.

#### 2. NAMED SUBSTITUTES

To receive any details of Members nominated to attend the meeting in place of a Member of the Committee.

#### 3. DECLARATIONS OF INTEREST

To receive any declarations of interest by Members in respect of items on the Agenda.

#### GUIDANCE ON DECLARING PERSONAL AND PREJUDICIAL INTERESTS AT MEETINGS

The Council's Members' Code of Conduct requires Councillors to declare against an Agenda item(s) the nature of an interest and whether the interest is personal or prejudicial. Councillors have to decide first whether or not they have a personal interest in the matter under discussion. They will then have to decide whether that personal interest is also prejudicial.

A personal interest is an interest that affects the Councillor more than most other people in the area. People in the area include those who live, work or have property in the area of the Council. Councillors will also have a personal interest if their partner, relative or a close friend, or an organisation that they or the member works for, is affected more than other people in the area. If they do have a personal interest, they must declare it but can stay and take part and vote in the meeting.

Whether an interest is prejudicial is a matter of judgement for each Councillor. What Councillors have to do is ask themselves whether a member of the public – if he or she knew all the facts – would think that the Councillor's interest was so important that their decision would be affected

by it. If a Councillor has a prejudicial interest then they must declare what that interest is and leave the meeting room.

**4. MINUTES (TO FOLLOW)**

To approve and sign the Minutes of the meeting held on 11 March 2009.

**5. SUGGESTIONS FROM MEMBERS OF THE PUBLIC ON ISSUES FOR FUTURE SCRUTINY**

To consider suggestions from members of the public on issues the Committee could scrutinise in the future.

**6. REVENUE BUDGET MONITORING 2008/09**

1 - 4

To advise Members of the financial position for the Community Services budgets for the period to 28 February 2009.

**7. ENVIRONMENT & CULTURE AND REGENERATION DIRECTORATES: PERFORMANCE FOR THE NINE-MONTH PERIOD TO DECEMBER 2008**

5 - 16

To report on the progress towards achievement of targets for 2008-09 relevant to the Community Services Scrutiny Committee and contained within the Environment & Culture and Regeneration Directorates Plans.

**8. PROGRESS REPORT ON ACTION PLAN FOR THE EDGAR STREET GRID (ESG) SCHEME**

17 - 22

To update Members on progress and delivery of the Action Plan in response to the Scrutiny Review of the Edgar Street Grid Scheme (ESG).

**9. WORK PROGRAMME**

23 - 26

To consider the Committee's work programme.

## **PUBLIC INFORMATION**

### **HEREFORDSHIRE COUNCIL'S SCRUTINY COMMITTEES**

The Council has established Scrutiny Committees for Adult Social Care and Strategic Housing, Childrens' Services, Community Services, Environment, and Health. A Strategic Monitoring Committee scrutinises corporate matters and co-ordinates the work of these Committees.

The purpose of the Committees is to ensure the accountability and transparency of the Council's decision making process.

The principal roles of Scrutiny Committees are to

- Help in developing Council policy
- Probe, investigate, test the options and ask the difficult questions before and after decisions are taken
- Look in more detail at areas of concern which may have been raised by the Cabinet itself, by other Councillors or by members of the public
- "call in" decisions - this is a statutory power which gives Scrutiny Committees the right to place a decision on hold pending further scrutiny.
- Review performance of the Council
- Conduct Best Value reviews
- Undertake external scrutiny work engaging partners and the public

Formal meetings of the Committees are held in public and information on your rights to attend meetings and access to information are set out overleaf

## **PUBLIC INFORMATION**

### **Public Involvement at Scrutiny Committee Meetings**

You can contact Councillors and Officers at any time about Scrutiny Committee matters and issues which you would like the Scrutiny Committees to investigate.

There are also two other ways in which you can directly contribute at Herefordshire Council's Scrutiny Committee meetings.

#### **1. Identifying Areas for Scrutiny**

At the meeting the Chairman will ask the members of the public present if they have any issues which they would like the Scrutiny Committee to investigate, however, there will be no discussion of the issue at the time when the matter is raised. Councillors will research the issue and consider whether it should form part of the Committee's work programme when compared with other competing priorities.

Please note that the Committees can only scrutinise items which fall within their specific remit (see below). If a matter is raised which falls within the remit of another Scrutiny Committee then it will be noted and passed on to the relevant Chairman for their consideration.

#### **2. Questions from Members of the Public for Consideration at Scrutiny Committee Meetings and Participation at Meetings**

You can submit a question for consideration at a Scrutiny Committee meeting so long as the question you are asking is directly related to an item listed on the agenda. If you have a question you would like to ask then please submit it **no later than two working days before the meeting** to the Committee Officer. This will help to ensure that an answer can be provided at the meeting. Contact details for the Committee Officer can be found on the front page of this agenda.

Generally, members of the public will also be able to contribute to the discussion at the meeting. This will be at the Chairman's discretion.

(Please note that the Scrutiny Committees are not able to discuss questions relating to personal or confidential issues.)

## **Remits of Herefordshire Council's Scrutiny Committees**

### **Adult Social Care and Strategic Housing**

*Statutory functions for adult social services including:*  
*Learning Disabilities*  
*Strategic Housing*  
*Supporting People*  
*Public Health*

### **Children's Services**

*Provision of services relating to the well-being of children including education, health and social care.*

### **Community Services Scrutiny Committee**

*Libraries*  
*Cultural Services including heritage and tourism*  
*Leisure Services*  
*Parks and Countryside*  
*Community Safety*  
*Economic Development*  
*Youth Services*

### **Health**

*Planning, provision and operation of health services affecting the area*  
*Health Improvement*  
*Services provided by the NHS*

### **Environment**

*Environmental Issues*  
*Highways and Transportation*

### **Strategic Monitoring Committee**

*Corporate Strategy and Finance*  
*Resources*  
*Corporate and Customer Services*  
***Human Resources***

# **The Public's Rights to Information and Attendance at Meetings**

## **YOU HAVE A RIGHT TO: -**

- Attend all Council, Cabinet, Committee and Sub-Committee meetings unless the business to be transacted would disclose 'confidential' or 'exempt' information.
- Inspect agenda and public reports at least five clear days before the date of the meeting.
- Inspect minutes of the Council and all Committees and Sub-Committees and written statements of decisions taken by the Cabinet or individual Cabinet Members for up to six years following a meeting.
- Inspect background papers used in the preparation of public reports for a period of up to four years from the date of the meeting. (A list of the background papers to a report is given at the end of each report). A background paper is a document on which the officer has relied in writing the report and which otherwise is not available to the public.
- Access to a public Register stating the names, addresses and wards of all Councillors with details of the membership of Cabinet and of all Committees and Sub-Committees.
- Have a reasonable number of copies of agenda and reports (relating to items to be considered in public) made available to the public attending meetings of the Council, Cabinet, Committees and Sub-Committees.
- Have access to a list specifying those powers on which the Council have delegated decision making to their officers identifying the officers concerned by title.
- Copy any of the documents mentioned above to which you have a right of access, subject to a reasonable charge (20p per sheet subject to a maximum of £5.00 per agenda plus a nominal fee of £1.50 for postage).
- Access to this summary of your rights as members of the public to attend meetings of the Council, Cabinet, Committees and Sub-Committees and to inspect and copy documents.



## **Please Note:**

Agenda and individual reports can be made available in large print. Please contact the officer named on the front cover of this agenda **in advance** of the meeting who will be pleased to deal with your request.

The Council Chamber where the meeting will be held is accessible for visitors in wheelchairs, for whom toilets are also available.

A public telephone is available in the reception area.

## **Public Transport Links**

- Public transport access can be gained to Brockington via the service runs approximately every half hour from the 'Hopper' bus station at the Tesco store in Bewell Street (next to the roundabout junction of Blueschool Street / Victoria Street / Edgar Street).
- The nearest bus stop to Brockington is located in Old Eign Hill near to its junction with Hafod Road. The return journey can be made from the same bus stop.

If you have any questions about this agenda, how the Council works or would like more information or wish to exercise your rights to access the information described above, you may do so either by telephoning the officer named on the front cover of this agenda or by visiting in person during office hours (8.45 a.m. - 5.00 p.m. Monday - Thursday and 8.45 a.m. - 4.45 p.m. Friday) at the Council Offices, Brockington, 35 Hafod Road, Hereford.



Where possible this agenda is printed on paper made from 100% Post-Consumer waste. De-inked without bleaching and free from optical brightening agents (OBA). Awarded the Nordic Swan for low emissions during production and the Blue Angel environmental label.

## **COUNTY OF HEREFORDSHIRE DISTRICT COUNCIL**

**BROCKINGTON, 35 HAFOD ROAD, HEREFORD.**

### **FIRE AND EMERGENCY EVACUATION PROCEDURE**

In the event of a fire or emergency the alarm bell will ring continuously.

You should vacate the building in an orderly manner through the nearest available fire exit.

You should then proceed to Assembly Point J which is located at the southern entrance to the car park. A check will be undertaken to ensure that those recorded as present have vacated the building following which further instructions will be given.

Please do not allow any items of clothing, etc. to obstruct any of the exits.

Do not delay your vacation of the building by stopping or returning to collect coats or other personal belongings.

## REVENUE BUDGET MONITORING 2008/09

**Report By: Director of Resources**

### Wards Affected

County-wide.

### Purpose

1. To advise Members of the financial position for the Community Services budgets for the period to 28 February 2009. The report lists the variances against budget at this stage in the year and a projected outturn for 2008/09.

### Financial Implications

2. The current position for Community Services is a projected underspend of £128,000. The Community Services Scrutiny Portfolio includes services within the Environment & Culture Directorate and the Regeneration Directorate. Projected underspends of £113,000 are within the Regeneration Directorate and £15,000 are within the Environment & Culture Directorate.

### Considerations

3. The detailed Budget Monitoring Report to 28<sup>th</sup> February 2009 is attached at Appendix I for Members' consideration.
4. The total Community Services budget for 2008/09 has increased to £10,057,926 from the amount reported to previous meeting, which was £9,953,992.
5. This increase of £103,934 results from the receipt of budget from The Area Based Grant of £181,934 within Community Safety and the reduction of budget of £78,000 to Leisure budgets. Leisure services have made a capital contribution to purchase Gym equipment, which was previously leased of £85,000 and have received an increase of £7,000 inflation on Job evaluation from central council budgets.

The summary position is set out in the table below.

2008/09	Budget	Projected Outturn	Overspend (Underspend)
<b><u>Service Area</u></b>	<b>£000</b>	<b>£000</b>	<b>£000</b>
<b>Community Leisure &amp; HALO</b>	1539	1764	225
<b>Funding from General Reserves</b>	=	(200)	(200)
<b>Sub-total Community Leisure &amp; HALO</b>		1564	25
<b>Cultural Service</b>	3939	3939	0
<b>Parks, Countryside &amp; PROW</b>	2190	2150	(40)
<b>Economic &amp; Community Services</b>	2139	2058	(81)
<b>Management</b>	251	219	(32)
<b>Community Services Total</b>	<b>10058</b>	<b>9930</b>	<b>(128)</b>

Further information on the subject of this report is available from  
Shirley Coultas, Community Services Accountant (Tel: 01432 261825)

**Community Leisure & HALO**

6. Leisure expenditure is expected to exceed current budget by £200,000 in relation to the HALO Job evaluation payment issue. The Council has a legal requirement to meet in full the financial impact of increases in pay of transferred posts affected by the single status agreement. The original central budget was set based on assumptions that were reasonable at the time about pay grades. Over time funding has become insufficient as staff have progressed through pay grades. This shortfall in budget on job evaluation costs will be met at year end from general fund reserves. The treatment of the position in 2009/10 has been reviewed as part of the budget setting process
7. There is a further expected overspend of £25,000 on Community Leisure relating to the maintenance and running costs of the various leisure sites.

**Parks Countryside & PROW**

8. There is an expected overspend of £10,000 on PROW and this is mainly due to contract inflation on works carried out by Amey Wye Valley Ltd. There is an expected underspend of £50,000 on parks and countrysides in relation to works held back or funded from Commuted sums in order to manage budget pressures within the Environment & Culture Directorate.

**Economic and Community Services**

9. Economic Development are expected to underspend by £65,000, this being due to vacancy savings of £20,000 and the return of unspent grant from the Edgar Street Grid project of £45,000. Community Regeneration is forecasting to underspend by £16,000 due to savings on grant expenditure. Management is also expected to underspend by £32,000 due to a reduction in activity, in order to manage budget pressures within the regeneration directorate.
10. The Chief Executive gave clear instructions that Directorates are to deliver balanced budgets. As a result all directorates have put together budget recovery plans with the support of Financial Services. The projections for Community services form part of the plans for the respective Regeneration and Environment and Culture Directorates.

**RECOMMENDATION**

**THAT the report be noted.**

**BACKGROUND PAPERS**

- None identified

**APPENDIX**

Appendix 1 – Summary Revenue Budget Monitoring Report 2008/09 to 28<sup>th</sup> February 2009

**SUMMARY REVENUE BUDGET MONITORING REPORT 2008/09  
PERIOD TO 28TH FEBRUARY 2009**

	Full Year Budget £000	Actual to Period 11 £000	Budget to Period 11 £000	Variance Overspend/ (Underspend) to Period 11 £000	Forecast Outturn Variance Overspend (underspend) £000
Arts	592	557	564	(7)	
Cultural Services Staff	215	181	179	2	
Heritage	583	603	585	18	
Leisure Services	198	136	177	(41)	
Library Service	1,886	1,579	1,597	(18)	
Tourism	465	523	421	102	
<b>Total for Cultural Services</b>	<b>3,939</b>	<b>3,579</b>	<b>3,523</b>	<b>56</b>	<b>0</b>
Community Leisure	22	20	20	0	
Leisure	1,517	1,656	1,433	223	225
<b>Total for Community Leisure + Halo</b>	<b>1,539</b>	<b>1,676</b>	<b>1,453</b>	<b>223</b>	<b>225</b>
Countryside	1,579	1,301	1,451	(150)	(50)
Prow	611	527	534	(7)	10
<b>Total for Parks Countryside &amp; Prow</b>	<b>2,190</b>	<b>1,828</b>	<b>1,985</b>	<b>(157)</b>	<b>(40)</b>
Economic Development	770	666	741	(75)	(65)
Community Safety	299	349	293	56	
Community Regeneration	820	494	514	(20)	(16)
Regeneration Programmes	250	216	224	(8)	
<b>Total for Social &amp; Economic Regeneration</b>	<b>2,139</b>	<b>1,725</b>	<b>1,772</b>	<b>(47)</b>	<b>(81)</b>
Head of Economic and community services	155	127	141	(14)	(32)
Head of culture and Leisure	96	120	85	35	
<b>Total for Management</b>	<b>251</b>	<b>247</b>	<b>226</b>	<b>21</b>	<b>(32)</b>
<b>Community Services Total</b>	<b>10,058</b>	<b>9,055</b>	<b>8,959</b>	<b>96</b>	<b>72</b>



**ENVIRONMENT & CULTURE AND REGENERATION  
DIRECTORATES: PERFORMANCE FOR THE NINE-  
MONTH PERIOD TO DECEMBER 2008****Report By: Improvement Manager****Wards Affected**

County-wide

**Purpose**

1. To update Members on the progress towards achievement of targets for 2008-09 relevant to the Community Services Scrutiny Committee and contained within the Environment & Culture and Regeneration Directorates Plans. This report adopts a similar format to that of the Integrated Corporate Performance Report (ICPR).

**Financial Implications**

2. None.

**Background**

3. The Council's Corporate Plan sets out its objectives, priorities, targets and key actions for each of the three years 2008-11. It includes all the indicators and targets in the new Local Area Agreement (LAA), as well as those in the Herefordshire Community Strategy (HCS). Each Directorate's plan sets out the contribution, in terms of objectives, priorities, targets and key actions, it will make to achieving the objectives of the Council's Corporate Plan as well as to the achievement of other Directorate priorities. Progress needs to be assessed regularly, together with the risks to achievement and the action being taken to address these and improve performance.
4. The overall position shows a further improvement in the number of indicators judged to be Green. The provision of data and more information about actions that should contribute to improved performance has enabled a rating as Green or Amber for a significant number of previously Red rated indicators.
5. For those indicators where it is possible to show comparative direction of travel the position has improved slightly since September, which was itself an improvement on July. There has also been an increase in the number of indicators where comparative data is available.

***Progress against the Council's Corporate Plan and Directorate Plans***

6. Following is an analysis of performance against target in relation to both the Corporate Plan and Directorate plans. For comparison, September's figures are in brackets:

	No. of indicators	On course to achieve target (or establish baseline)	Some progress, but data not available to determine whether the target will be achieved	Not on target / no activity reported
Corporate Plan (including LAA and HCS)	25 (25)	21 (18)	3 (7)	1 (0)
of which				
Economic Development and Enterprise theme	10 (10)	7 (6)	2 (4)	1 (0)
Safer and Stronger theme	13 (13)	12 (10)	1 (3)	0 (0)
Sustainable communities theme	2 (2)	2 (2)	0 (0)	0 (0)
Local Area Agreement (LAA)	12 (12)	12 (9)	0 (3)	0 (0)
Herefordshire Community Strategy (HCS)	16 (16)	12 (12)	3 (4)	1 (0)
All ICPR reported National Indicators (NIs)	20 (20)	15 (18)	5 (1)	0 (1)
All Directorate reported NIs	45 (45)	30 (26)	14 (19)	1 (0)
All ICPR reported indicators	33 (33)	25 (22)	5 (10)	3 (1)
All Directorate reported indicators	47 (47)	37 (26)	17 (22)	3 (1)

**Direction of travel**

7. Analysis of those indicators where it is possible to assess direction of travel is detailed below:

Direction of Travel			
	July	September	December
Improving	5	7	9
No real change	3	3	2
Deteriorating	1	2	2
<b>Total</b>	<b>9</b>	<b>12</b>	<b>13</b>

**Headlines**

- Generally positive in respect of Direction of Travel.
- Changes since September:

**Green from Amber**

- NI 152 "working age people on out of work benefits"



- NI 171 “new business registration rate per 100,00 resident population aged 16+”
- NI 30 “re-offending rates of prolific and priority offenders”
- NI 34 “domestic murder”
- NI 40 ‘drug users in effective treatment’

**Red from Amber**

- NI 166 “average earnings of employees in the area”
- BVPI 126 “domestic burglaries”

Robbery remains at **Red**.

**Overall performance**

8. There continues to be little substantive performance information for a significant number of indicators, since many of them are part of the new National Indicator set and have as their target that baselines should be established this year. However, reporting of both data and activity against indicators has improved significantly between July and December.
9. Three indicators are now judged Red:
  - Average earnings – although earnings in Herefordshire have increased the gap between the County and the West Midlands has increased
  - Domestic burglaries – this is a former Best Value Performance Indicator where the latest data is similar to the position last year and the likelihood of achieving the target challenging
  - Robberies - this is a former Best Value Performance Indicator where performance to September was worse than for the same period last year.
10. Details of the indicators reflecting each of the Corporate Plan themes are given in **Appendix A**. Within each theme indicators are separated into those that are included in the ICPR and other, related, indicators that are included in the Directorate Plans.

**Customer satisfaction**

11. Some services in both Directorates have had the benefit of regular monthly customer satisfaction surveys since March 2008, with results being available from June based on the new directorate structures. Coverage has gradually increased in the Environment and Culture Directorate, but only covers the Planning and Transportation division in the Regeneration Directorate at present. The survey is currently limited to requests for service which are received either through Info by Phone or through the highways inspection system. A group, from across both Directorates, is currently reviewing current arrangements for establishing customer satisfaction with the aim of encouraging a more consistent and systematic approach to the collection and analysis of customer data.

**RECOMMENDATION**

**THAT subject to any comments which Members may wish to make, the report be noted.**

**BACKGROUND PAPERS**

- None



NIS		Reference				Indicator	Lead Directorate	2007-08 Outturn	2008-09 Target	Latest Outturn			Activity Reported	RAG rating			Direction of Travel			Reason for judgements
LAA	HCS	CP	BVPI	APA	July					September	December	July		September	December	July	September	December		
Economic Development and Enterprise																				
ICPR indicators																				
152	Yes					Working age people on out of work benefits	Regeneration		Establish baseline	Outturn available November	8.6% (to May)	European Social Funded activity contracted from January 2009 to engage 64 workless individuals Further activity to engage 200 workless individuals to be commissioned to commence April 2009 Exploration of appropriate approach to access Advantage West Midlands 'Connections to Opportunities' Fund and RRZ funding to engage those workless individuals furthest from the job market Worklessness Group convened to undertake actions to coordinate activity between key local agencies, and to extend this to a sub regional approach with other local authorities. Application made to Area Based Grant to minimise impact of economic downturn on individuals Support businesses to diversify through new grant schemes - Diversity and Rural Enterprise (DARE) Grant application to be sent to AWM by mid December. - Targeted towards pre-start businesses, women, people with disabilities, and hard to reach groups.	A	A	G				Data shows improvement and activity reported that should impact on the baseline	
161	Yes	Yes				Learners achieving a Level 1 qualification in literacy	Regeneration	58	32	Outturn available April		West Midlands Public Service Skills Challenge Skills Pledge has now been signed by Hereford Hospitals NHS Trust, Hereford PCT and Herefordshire Council(PST). Which includes; • Actively support recruitment opportunities for young people and help them work towards an apprenticeship (Level 2) or advanced apprenticeship (Level 3) in an area relevant to our organisation • Actively encourage and support our employees to gain the skills and qualifications that will support their future employability and meet the needs of our organisation • Actively encourage and support our employees to acquire basic literacy and numeracy skills, and with Government support work towards their first level 2 qualification in an area that is relevant to our business. • Demonstrably raise our employees' skills and competencies to improve our organisation's performance through investing in economically valuable training and development All contracts, FE, YG, ESF and others, that includes this provision, are being monitored.	A	A	A				Activity showing progress towards target, but no outturn available	
162		Yes	Yes			Learners achieving an Entry Level 3 qualification in numeracy	Regeneration		Establish baseline	Outturn available April		See points for NI 161 immediately above.	G	G	G				Activity reported that should impact on the baseline	
163	Yes					Working age population qualified to at least Level 2 or higher  The data for this indicator will be derived from the Department for Innovation, University and Skills (DIUS) and will be available as calendar year data from the Office for National Statistics (ONS) Annual Population Survey (APS). The results of which will be available the following August.	Regeneration		Establish baseline	Outturn available August 2009		This is a new National Indicator , a baseline needs to be established.  Initiatives, including the College of Technology and Train to Gain, are being developed to involve learners throughout the county in a range of learning activities which may lead to qualifications. 25% of those in disadvantaged wards are being targeted.	G	G	G				Activity reported that should impact on the baseline	

NIS	Reference				Indicator	Lead Directorate	2007-08 Outturn	2008-09 Target	Latest Outturn		Activity Reported	RAG rating			Direction of Travel		Reason for judgements
	LAA	HCS	CP	BVPI/APA					July	September	December	July	September	December	July	September	December
164		Yes			Working age population qualified to at least Level 3 or higher These are National Statistics collected via ONS' Annual Population Survey and are available with an 8 month time lag.	Regeneration		Establish baseline	Outturn available August 2009		See points for NI 163 above.	G	G	G			Activity reported that should impact on the baseline
165		Yes			Working age population qualified to at least Level 4 or higher These are National Statistics collected via ONS' Annual Population Survey and are available with an 8 month time lag.	Regeneration		Establish baseline	Outturn available August 2009		The Lifelong Learning Development Network has developed clear information for students about learning progression pathways and is targeting areas where inadequate progression does not occur. The Higher Education for Herefordshire Strategic Group are in the process of developing a bid to secure a university centre facility for Herefordshire.	G	G	G			Activity reported that should impact on the baseline
166		Yes			Average earnings of employees in the area	Regeneration	0.89:1 £384.40	>0.89:1 >£384.40	Outturn available October 2009	0.87:1 £389.40	Progression on the ESG scheme - Rephrasing proposals submitted to AWM and HC. - Promotion of Rothervas as key business location - Planning application for Phase 2 submitted - employment units on the Southern Magazine Establish Live/Work units on Model Farm - Ross-on-Wye - Masterplan for site to be completed in February 09. - Scoping of surveys needed for planning permission underway. Rural Enterprise Grants - New REG Scheme launched on 1st October 08. - Support to micro enterprises and farm households. - Over 300 enquiries in three months to Jan 09.	A	A	R			Although earnings have increased in Herefordshire, the gap between Herefordshire and the West Midlands has widened
171	Yes	Yes	Yes		New business registration rate per 100,000 resident population aged 16+	Regeneration	40.1 (2006)	Target to be set March 2009	Outturn available October 2009	59.2% (2007)	Rural Enterprise Grants (REG): - New REG scheme launched on 1st October 08. - Will support micro-enterprises and farm households. - First applications due to be approved January 09. Home Business Support - Home Business Officer started in June 08. - Research into home business needs commenced in July 08. - Programme of home business support events to start in November 08. Inward Investment Strategy: - Strategy commences in October 08.	A	A	G			Activity showing progress towards target and data available
172			Yes		% of small businesses in an area showing employment growth	Regeneration		Establish baseline	Outturn available April 2009		Support for businesses, including Enterprise Centres (Hereford) and Enterprise Hubs (Leominster - open; Ross in planning stage). Also introducing new development programme for rural businesses to improve premises.	G	G	G			Activity reported that should impact on the baseline
		Yes			Number employed in knowledge and technology intensive industries	Regeneration	10.923	>10.923	Outturn available April 2009		Model Farm development - Tendering process for Live/Work developer commenced in August 08. - Master planners for entire site appointed in September 08. - Scoping of surveys needed for planning permission underway. Inward Investment Strategy - Strategy commence in October 08. Promotion of Rothervas as a key business location - Access Road opened in June 08. - Pre planning work commenced on Phase Two - employment units on the Southern Magazine.	A	A	A			Activity showing progress towards target, but no outturn available
Other related indicators																	

NIS	Reference				Indicator	Lead Directorate	2007-08 Outcome	2008-09 Target	Latest Outcome		Activity Reported	RAG rating			Direction of Travel		Reason for judgements
	LAA	HCS	CP	BVPI/APA					July	September	December	July	September	December	July	September	December
151					Overall employment rate These are National Statistics collected via ONS' Annual Population Survey and are available with an 8 month time lag.	Regeneration	76.70%		No data	No data	Schemes in place to fulfil the economic development strategy, including ESG, Rotherwas and Model Farm in Ross-on-Wye. Participation in National Enterprise Week starting 17th Nov with an exhibition at the Shire Hall to support new businesses and new business development	A	A	A			Activity showing progress towards target, but no data available
153					Working age people claiming out of work benefits in the worst performing neighbourhoods Data is reported quarterly by Jobcentre Plus with a 6 month time lag	Regeneration			No data	No data	Schemes being developed to address "Worklessness" schemes funded by EU sources. Also encourage new business start up via enterprise week and business link	A	A	A			Activity showing progress towards target, but no data available
173					People falling out of work and on to incapacity benefits*	Regeneration		Establish baseline	No data	No data	Schemes being developed to address "Worklessness" schemes funded by EU sources. Also DARE scheme project being developed to address working age people out of work.	G	G	G			Activity reported that should impact on the baseline
174					Skills gaps in the current workforce reported by employers This data is collected by the LSC from a biennial survey. The next survey is due in 2009.	Regeneration		Establish baseline	No data	No data	Working with the 6th Form College and Hereford Group training to identify and address skills gap for the future.	G	G	G			Activity reported that should impact on the baseline
<b>Safer and Stronger Communities</b>																	
<b>ICPR indicators</b>																	
4	Yes	Yes	Yes		% of people who feel they can influence decisions in their locality Data is collected through the Place survey biennially and will be available by March.	Regeneration			Establish baseline by March 2009		Parish plans: Community Led Planning Transition Group set up and working on the recommendations of the Review of Community led planning. Community Regeneration, HALC, Community First and Herefordshire Partnership continues to support start-ups and on-going plans. Parish Councils: Power of Well-being Order 2008 published that will help qualifying Parish Councils meet the identified needs of communities. PACT meetings: next round of meetings across the County (12 areas) in February 2009. Post offices: Despite considerable community effort supported by Herefordshire Council, Post Office Limited decided to close 20 post offices in county and introduce 9 outreach "services". Agreed that now the challenge is to find ways to support remaining post offices and their associated shops. However since the POL announcement, 3 more post offices have (temporarily) closed. Telephone boxes: 104 out of 110 telephone boxes "saved" from removal following recent consultation, carried out by Herefordshire Council. Issue now is to get BT payphones to maintain the boxes adequately. New Legislation: Herefordshire Council has agreed to participate in Sustainable Communities Act process, looking to submit proposals by July 31st 2009.	G	G	G			Activity reported that should impact on the baseline

NIS	Reference				Indicator	Lead Directorate	2007-08 Outcome	2008-09 Target	Latest Outcome		Activity Reported	RAG rating		Direction of Travel		Reason for judgements
	LAA	HCS	CP	BVPI/APA					July	September		July	September	July	September	
6	Yes	Yes			Participation in regular volunteering Data is collected through the Place survey biennially and will be available by March.	Regeneration		Establish baseline by March 2009			The Household Survey will be used to set the baseline for this indicator with an agreed percentage improvement. The Community Regeneration Team is also working with GOWM to look at lessons learnt from previous delivery and priority actions for emerging action plan. The Volunteering Code of Good Practice has been agreed in draft form following the consultation period, with a supporting action plan now being developed. Third sector partners are in receipt of some ABG resources to assist in the development of an action plan to maintain and increase volunteering across the County, which will be implemented subject to further ABG resources being secured. HVA and CVA Ledbury receive strategic investment through SLAs to support Volunteer Centre activity.	G	G			Activity reported that should impact on the baseline
9	Yes	Yes	Yes		Use of public libraries	Environment & Culture		Establish baseline by March 2009	47.90%		Baseline from the Active People Survey (April-October 2008) has now been established – 47.9%, target is therefore 50.9% for 2010-11. Detailed analysis of the data planned. Project plan agreed for the refurbishment of Belmont Library. Work due to start 2 February 2009. Public consultation on the design for Ross library in June 2009. National Year of Reading Library card design competition – winning designs being printed for distribution end of January 2009. Success of summer Reading challenge currently being analysed.	A	G			Baseline established and further improvement activity reported
11	Yes				Engagement in the arts	Environment & Culture		Establish baseline by March 2009	46.40%		Baseline from the Active People Survey (April-October 2008) has now been established – 46.4%, therefore target is 49.5% for 2010-11. Detailed analysis of the data planned. Annual Arts Supermarket run at no cost to the Council. Further 2-years funding received for Creativity Bright spaces project. Successful Destination Japan project, Destination China project now being planned. Detailed planning stage of the Body Image project underway (due for delivery in 2009). Art of Life – pilot project in Canal Road Day centre is underway.	A	G			Activity reported that should impact on the baseline
17	Yes	Yes	Yes		Perceptions of anti-social behaviour Data is collected through the Place survey biennially and will be available by March.	Environment & Culture		Establish baseline by March 2009			Initial analysis of Place Survey expected by 9th February, with published results available by end March. A multi-agency tasking and coordination group has been established, which meets monthly to share intelligence information and uses its shared resources to target identified hotspots. An example of recent activity is the joint working between the police and the licensing team in Hereford for "Operation Christmas Presence". The police and relevant representatives of the Council attend each PACT meeting to identify and respond to local concerns. West Mercia Police data indicates that the number of reports of anti-social behaviour is falling.	A	G			Activity reported that should impact on the baseline
21			Yes		Dealing with local concerns about antisocial behaviour and crime by the local council and police Data is collected through the Place survey biennially and will be available by March.	Environment & Culture		Establish baseline by March 2009				G	G			Activity reported that should impact on the baseline

	Reference				Lead Directorate	2007-08 Outcome	2008-09 Target	Latest Outcome		Activity Reported	RAG rating		Direction of Travel		Reason for judgements
	NIS	LAA	HCS	CP	BVPI/APA			July	September		December	July	September	December	
30	Yes					Re-offending rate of prolific and priority offenders (PPO)	Regeneration	64		No data	27	30			For the period April 2007 to March 2008 the total number of convictions was calculated locally as 64 (2 mean convictions per PPO where there were 10 PPOs in custody). However the home Office have confirmed that there were a total of 61 convictions and Herefordshire's target for 2008/09 is to reduce the total number of convictions to no more than 49. 15/01/09 - Latest data obtained from national J-Track system for Herefordshire PPO cohort for the current APACS period to date shows there are a total of 30 convictions (1 mean conviction per PPO) with 7 PPO's currently in custody. Based on these figures it is anticipated that the target for 2008/09 should be achieved. Herefordshire PPO scheme provided intensive supervision to all selected PPOs with the objective of reducing their re-offending and helping lead a purposeful life.
39	Yes (Local)					Alcohol-harm related hospital admission rates per 100,000	Regeneration	1199	1260	272.8 (@ June)	265.3				Quarterly data is available approx 8 weeks following quarter end. Draft Alcohol Strategy is currently out to consultation. New dedicated alcohol nurse based at A&E at Hereford County Hospital. Herefordshire Community Safety and Drugs Partnership Project Officers continue to promote alcohol harm reduction messages in the community e.g. Freshers Fair Hereford Six Form College, Hereford Health & Wellbeing Event.
40	Yes					Drug users in effective treatment	Regeneration	494	504	Due November	Due February	533			The targets have changed and the way this is reported through NDTMS is for the latest 12 month period that can fully be reported, there will always be a 3-month lag. Q1 data was reported in NDTMS Qtr 2 report in November 2008 where there were 533 PDU's recorded as being in effective treatment in the latest 12 month period 01/07/07 to 30/06/08. Pharmacy Needle Exchange Pilot Scheme was launched 1st September. This provides an additional means to engage problematic drug users. DASH currently carrying out an internal assessment matching current service to the Service Level Agreement. HCSDP Project officer working with Providers to develop Action Plan to engage hard to reach drug users. Specialist Hep C clinic has now been commissioned in Hereford (previously clients went to Birmingham).
47	Yes	Yes	99a			People killed or seriously injured in road traffic accidents	Regeneration	133 (2007)	129 (2008)	36 (January to June)	56 (January to August)	84 (January to November)			Compared with 128 for the same period last year.
48			99b			Children killed or seriously injured in road traffic accidents	Regeneration	11 (2007)	11 (2008)	4 (January to June)	4 (January to August)	6 (January to November)			Compared with 11 for the same period last year.
			99c			The number of people slightly injured in road traffic collisions	Regeneration	713	<713	301 (January to June)	385 (January to August)	572 (January to November)			Compared with 632 for the same period last year.
			126			Domestic burglaries per year, per 1,000 households in the Local Authority area	Regeneration	3.9	<3.9	0.8	2	3.1			Domestic Burglary remains low in the county with less than one burglary per day across the whole county. A slight increase has been due to a spate of distraction burglaries and arrests have already been made in relation to these. The low number of Domestic burglaries in the county is currently being promoted through the 'Not In Herefordshire' campaign, which is designed to address people's fear of crime.
			127a			Violent crime per year, per 1,000 population in the Local Authority area	Regeneration	15.6	<15.6	3.7	7.6	10.9			The number of violent crimes have increased slightly during quarter 2 compared to quarter 1. HCSDP and WMC have recently completed their strategic assessment which scans and analyses crime types and emerging issues which included violent crime.

NIS	Reference				Indicator	Lead Directorate	2007-08 Outcome	2008-09 Target	Latest Outcome		Activity Reported	RAG rating			Direction of Travel		Reason for judgements
	LAA	HCS	CP	BVPI/APA					July	September		July	September	December	July	September	December
				127b	Robberies per year, per 1,000 population in the Local Authority area	Regeneration	0.2	<0.2	0.1	0.2 (29 robberies)	Robbery figures continue to be at a low level in the county and average at around one per week. Robberies in Herefordshire are generally of a minor nature, and involving small items such as cash, purses and mobile phones. All robberies are dealt with as a high priority by a specialist unit.	A	R	R	<Δ	▽	Latest outcome is worse than the same period last year
				128	The number of vehicle crimes per year, per 1,000 population in the Local Authority area	Regeneration	5	<5	1.2	2.5 (450 vehicle crimes)	Levels of thefts of a vehicle is unchanged from previous quarter, but there has been an increase in thefts of fuel and catalytic converters. This is a recent trend is being seen across the UK. Police are using a range of measures to tackle this, including deployment of vehicles equipped with ANPR (Automatic Number Plate Recognition) software, targeting suspected criminals and working with Customs & Excise and neighbouring forces.	G	A	A	Δ	▽	Latest outcome is marginally worse than the same period last year
				225	Actions against domestic violence	Regeneration	81.8	>81.8	No data	81.8		R	A	A		<Δ	Latest outcome shows no change from last year.
	Yes				Overall crime numbers	Regeneration	11,172	<11,172	3,850	5,662	The number of overall crimes are affected by other crime types, therefore any increases in other crimes will affect this measure.	A	A	A	<Δ	Δ	Proportionately, latest outcome is similar to last year
	Yes				Perception of speeding traffic as a problem in your local area	Regeneration					Reductions in the number of road accidents (NIS 47 and 48) should impact on this indicator.	R	G	G			Activity reported that should impact on the baseline
	Yes				Fear of crime as measured through the new Place Survey	Regeneration					Baseline data will be available from the Place Survey in March. HCSDP Reassurance Group meeting monthly. Reassurance Marketing plan has been devised and a number of publicity initiatives have been launched over the past quarter, eg: Hereford Journal "wrap" in August, and the "Herefordshire is a safe place to have fun" campaign in September.	R	G	G			Activity reported that should impact on the baseline
				104 2Y1	Substance Misuse: the proportion of young people with identified substance misuse needs who receive specialist assessment within 5 working days and, following the assessment, access the early intervention and treatment services they require within 10 working days (Substance Misuse Assessment)	Regeneration	100%	To meet or exceed 95%	100%	100%	This measure continues to be on course to meet set national target of 95%. Quarterly data is available approximately 6 weeks following quarter end, therefore expect Q3 data mid-February.	G	G	G	Δ	Δ	Latest outcome is at the highest level achievable
Other related indicators																	
											Following the launch of the Herefordshire Compact in Jan 2008, work has progressed on developing the supporting Codes of Good Practice. Volunteering Code has been agreed in draft, with a supporting action plan now being developed; the Working Together Code on consultation is now itself out to consultation. The next Code to be developed will be on funding and procurement, taking into account the good practice which is already in place with the code developed in the health and social care sector. The community regeneration team make strategic investments in local third sector infrastructure organisations against the Council's strategic investment framework. Survey of Council's support to local vcs is also to be undertaken. Study to be commissioned on advice provision across the Council to inform an Advice Strategy, to include services provided by the Third Sector.	G	G	G			Activity reported that should impact on the baseline
7					Environment for a thriving third sector	Regeneration					Establish baseline by March 2009						



NIS	Reference				Indicator	Lead Directorate	2007-08 Outcome	2008-09 Target	Latest Outcome		Activity Reported	RAG rating			Direction of Travel		Reason for judgements
	LAA	HCS	CP	BVPI/APA					July	September	December	July	September	December	July	September	December
10					Visits to museums and galleries	Environment & Culture		Establish baseline by March 2009		48%	Baseline from the Active People Survey (April-October 2008) has now been established and detailed analysis of the data planned. Animator project for Hereford Museum and Art Gallery – awaiting results of full application following successful first stage bid. Museum on the Move Summer Tour – 6,381 visits (venues included 40 schools and 5 day care centres).	G	G	G			Activity reported that should impact on the baseline
15					Serious violent crime rate	Regeneration			No data	0.331	Not a priority area for HCSDP – data monitored	R	A	A			Data reported but no detail available yet of past performance or target
16					Serious acquisitive crime rate	Regeneration			No data	3.565	Not a priority area for HCSDP – data monitored. The low number of domestic burglaries in the county is currently being promoted through the 'Not in Herefordshire' campaign, which is designed to address people's fear of crime.	R	A	A			Data reported but no detail available yet of past performance or target
18					Adult re-offending rates for those under probation supervision	Regeneration			No data	No data	Qtr3 data not available. Until February 2009.	R	A	A			
20					Assault with injury crime rate	Regeneration			No data	3.167	No target set by WMC as not considered a tier 1 priority for Herefordshire, therefore monitored internally by WMC and performance monitored against short, medium and long-term trends and risk assessed as appropriate. 2008/09 est. performance is 1.068, the rate for 2008/09 is therefore 1068/178400x1000 = 5.99	R	A	A			Data reported but no detail available yet of past performance or target
22					Perceptions of parents taking responsibility for the behaviour of their children in the area	Environment & Culture		Establish baseline by March 2009			Baseline will be established with data from the Place survey; results are anticipated in March. A multi-agency tasking and coordination group has been established and this meets fortnightly to share intelligence information and use its shared resources to target identified hotspots. The police and relevant representatives of the Council attend each PACT meeting to identify and respond to local concerns	G	G	G			Activity reported that should impact on the baseline
24					Satisfaction with the way the police and local council dealt with antisocial behaviour	Environment & Culture		Establish baseline by March 2009				G	G	G			Activity reported that should impact on the baseline
25					Satisfaction of different groups with the way the police and local council dealt with anti-social behaviour	Environment & Culture		Establish baseline by March 2009				G	G	G			Activity reported that should impact on the baseline
27					Understanding of local concerns about anti-social behaviour and crime by the local council and police	Environment & Culture		Establish baseline by March 2009				G	G	G			Activity reported that should impact on the baseline
28					Knife crime rate	Regeneration			No data	0.078	Not a priority area for HCSDP – data monitored. There have been 14 knife crime offences in the period April to September 2008 (106 for the Force over the same time period). Est. serious knife crime rate for 2008/09 is 28/178400x1000 = 0.157. No local target set by WMC as no's are low for Herefordshire and are performance monitored against short, medium and long term trends and risk assessed as appropriate.	R	A	A			Data reported but no detail available yet of past performance or target
29					Gun crime rate	Regeneration			No data	0.039	Not a priority area – data monitored. Correction to Qtr1 figures – should have been 0.022 and not 0.168 as previously reported as this was for the West Mercia Force as a whole. Est. performance for 2008/09 is 10. therefore est. gun crime rate for 2008/09 is 10/178400x1000 = 0.056. No local target set as by WMC as no's are low for Herefordshire and are performance monitored against short, medium and long term trends and risk assessed as appropriate.	R	A	A			Data reported but no detail available yet of past performance or target
32					Repeat incidents of domestic violence	Regeneration		Establish baseline by March 2009			Indicator still under development. HCSDP are currently monitoring repeat victims of DV which has been agreed locally with WMC. Supported through Women's Aid and Domestic Abuse Forum	R	G	G			Activity reported that should impact on the baseline

NIS	Reference				Indicator	Lead Directorate	2007-08 Outcome	2008-09 Target	Latest Outcome		Activity Reported	RAG rating			Direction of Travel		Reason for judgements
	LAA	HCS	CP	BVPI/APA					July	September		July	September	December	July	September	December
33					Arson incidents	Regeneration			No data	Quarter 182 data a) 1.35 b) 4.20	These indicators are based on the actual figures of 38 deliberate primary fires and 103 deliberate secondary fires from April 2008 to December 2008. The Hereford & Worcester Fire and Rescue Service continues to undertake arson prevention work, a new education assistant with responsibility for Herefordshire has now been appointed	R	A	A			Data reported but no detail available yet of past performance or target
34					Domestic violence – murder	Regeneration			No data	0	Not a priority area - data monitored	R	A	G			Although no target or activity reported performance is at maximum
38					Drug-related (Class A) offending rate	Regeneration		Establish baseline by March 2009			The definition of this indicator is still under development.	R	G	G			Activity reported that should impact on the baseline
41					Perceptions of drunk or rowdy behaviour as a problem	Environment & Culture		Establish baseline by March 2009			A multi-agency tasking and coordination group has been established and this meets fortnightly to share intelligence information and use its shared resources to target identified hotspots. The police and relevant representatives of the Council attend each PACT meeting to identify and respond to local concerns	G	G	G			Activity reported that should impact on the baseline
42					Perceptions of drug use or drug dealing as a problem	Regeneration		Establish baseline by March 2009			Data will be available following the Herefordshire Quality of Life Survey in early 2009. Work through the drug forums to address perceptions.	R	A	A			Data reported but no detail available yet of past performance or target
49					Number of primary fires and related fatalities and non-fatal casualties, excluding precautionary checks	Regeneration			No data	Quarter 182 data a) 76.22 b) 0.00 c) 1.68	There have been no fatalities from primary fires in Herefordshire in the first nine months of 2008-09. The other parts of this indicator are based on the actual figures of 219 primary fires and 9 injuries from April 2008 to December 2008. The Hereford & Worcester Fire and Rescue Service continues to undertake prevention work in Herefordshire focusing on hard to reach "at risk" groups.	R	A	A			Data reported but no detail available yet of past performance or target
143					Offenders under probation supervision living in settled and suitable accommodation at the end of their order or licence	Regeneration			No data	81%	Herefordshire = 98 living in suitable accommodation from 121 reviews = 81% as at end September 2008. This is currently on course to meet target. Performance for West Mercia region to 30 Sept achieved 78%.	R	A	A			Data reported but no detail available yet of past performance or target
144					Offenders under probation supervision in employment at the end of their order or licence	Regeneration			No data	53%	Herefordshire = 52 in employment from 99 reviews = 53% as at end September 2008. This is currently on course to meet target. Performance for West Mercia region to 30 Sept achieved 47%.	R	A	A			Data reported but no detail available yet of past performance or target
<b>Sustainable Communities</b>																	
<b>ICPR indicators</b>																	
											Mapping survey of Parish Councils being undertaken in conjunction with Planning Department. This will help inform the database which is being developed to collate information on the 10 key services detailed in the Household Survey. Multi use centres in development in Ledbury, Leominster and Peterchurch. Peterchurch an example of joint service provision - early years will provide an outreach children's centre; library service to be provided.	R	G	G			Activity reported that should impact on the baseline
		Yes			Ease of access to services	Regeneration		Establish baseline by March 2009			Data from the Place Survey is to be completed on a biennial basis by the Council in accordance with guidance issued by the Department for Communities and Local Government will provide a baseline for this indicator. Activities related to a number of other performance measures impact in this area, such as: Partnership with Local Police on addressing fear of crime entitled 'Not in Herefordshire' Positive public campaign to give confidence to business sector centred on encouraging Britain award	A	G	G			Activity reported that should impact on the baseline
					Quality of Life - % of people who feel certain aspects need improving: a. Affordable decent housing b. Job prospects c. Level of crime d. Level of traffic congestion e. Wage levels and local cost of living	Regeneration		Establish baseline by March 2009									

## **PROGRESS REPORT ON ACTION PLAN FOR THE EDGAR STREET GRID (ESG) SCHEME**

**Report By: Head of Economic and Community Services**

### **Wards Affected**

County-wide

### **Purpose**

1. To update Members on progress and delivery of the Action Plan in response to the Scrutiny Review of the Edgar Street Grid Scheme (ESG).

### **Financial Implications**

2. There are no direct financial implications of this report.

### **Background**

3. The Community Services Scrutiny Committee conducted a review of the ESG scheme as a major project taking place in Herefordshire which will have significant impact on the county. The interviews for the review took place on the 30<sup>th</sup> September, with a subsequent meeting on the 2<sup>nd</sup> October for Members to formulate key considerations, themes and recommendations.
4. All of the recommendations were accepted by the Cabinet Member as a reasonable assessment of consideration and concerns arising from the ESG scheme. This was reported to this Committee on 12 December with an accompanying action plan.
5. The attached Action Plan gives progress on targets and milestones as of 25 March 2009.

### **RECOMMENDATION**

**THAT the progress to achieve the action plan be noted.**

### **BACKGROUND PAPERS**

- None



## Action Plan in response to Community Services Scrutiny Review of Edgar Street Grid Development Update March 2009

<b>Recommendation: 1</b>	The Expanded City Centre – That the scheme is referred to as the expanded City Centre to reflect the “one city” approach in creating benefit for and linkages between the whole of the city centre area.	
<b>Actions</b>	<ul style="list-style-type: none"> <li>Use the term “expanded City Centre” in any form of marketing, PR, etc., to reflect the focus of new development to create a thriving and economically prosperous City Centre</li> <li>Progress with the development of the expanded city centre project, starting with infrastructure improvements with link road planning application submitted in 2009</li> <li>Establish design strategy to cover the extended City Centre and historic centre through a commission to Ben Hamilton-Baillie to produce the strategy for adoption in April 2009</li> <li>Make improvements to Widemarsh Street as a key linkage to the expanded City Centre with agreed process for detailed design, costs/inclusion in Capital Programme by February 2009.</li> </ul>	<p>Achieved to a degree. ESG still referred to in part as historic reference.</p> <p>Planning permission for road infrastructure due for submission in summer 2009.</p> <p>Decision on consultation progress on Design Strategy agreed at the end of March with potential consultation in April 2009. This will be linked to regeneration scheme for Widemarsh Street.</p>

<b>Recommendation: 2</b>	Consultation – The importance of full consultation is recognised both to ensure the best result for the people of Herefordshire, but also to ensure compliance with all planning regulations. ESG to continue with its current consultation (both giving and receiving) and to investigate and use other innovative methods of consultation as appropriate.	
<b>Actions</b>	<ul style="list-style-type: none"> <li>Consultation, both formal and informal, will continue as the development progresses. Specific events on the integrated transport hub, business relocation, the new area, the retail quarter, strategic flooding and sustainability are all planned by ESG for the early part of 2009. Other opportunities for people to comment and raise issues will come through the establishment of an information stall in the Butter Market, meetings, the ESG website and a regular programme of newsletters.</li> </ul>	<p>Consultation workshops were held by ESG on the 28<sup>th</sup> January (business relocation) and 29<sup>th</sup> January (transport hub). The Buttermarket information display is now in operation. The ESG website has been refreshed and now includes a Facebook link. ESG newsletters continue to be circulated on a quarterly basis.</p>

	<ul style="list-style-type: none"> <li>Specific formal consultation will be undertaken on elements of the scheme as these reach the stage of submission of planning applications. This consultation will be carried out by ESG and development partners prior to submission and by the Council as local planning authority during the consideration of schemes after submission, all to meet the requirements of the Council's Statement of Community Involvement.</li> </ul>	Further consultation events will be arranged as required, including on specific schemes ahead of the submission of planning applications.
<b>Recommendation: 3</b>	Town Centre Impact Study – That the Town Centre Impact Study commissioned by Stanhope as part of the planning process, is independently verified or conducted.	
<b>Actions</b>	<ul style="list-style-type: none"> <li>Stanhope to commission independent company to prepare Impact Study to accompany planning application submission.</li> <li>Herefordshire Council to verify information submitted and subject to public scrutiny as part of the planning process, following established procedures. This includes the commissioning by the Council of an independent audit of the Study to provide expert advice to the local planning authority.</li> </ul>	To be progressed at suitable time.
<b>Recommendation: 4</b>	Business as Usual – that a partnership approach lead by the City Partnership is taken to address any down turn in use of the City Centre during construction work.	
<b>Actions</b>	<ul style="list-style-type: none"> <li>That the Hereford City Partnership create a plan of action by April 2009 to address marketing requirements during construction work, including development work for the Cathedral Close.</li> </ul>	'On Your Doorstep' promotional campaign for local businesses to be launched April 2009. Use of vacant shops by local artists being progress with scheme up and running in May 2009.
<b>Recommendation: 5</b>	Linkage to the Courtyard – consideration is given to creating better linkage to the Courtyard Centre for the Arts for the venue to be part of the wider leisure offer presented as part of the expanded city development.	
<b>Actions</b>	<ul style="list-style-type: none"> <li>To be taken forward in detailed design of the new development on the old Livestock Market site.</li> </ul>	Design work on the new development is continuing and this issue is being addressed through this process.

<b>Recommendation: 6</b>	Hereford City Centre Regeneration Strategy - The Hereford City Centre Regeneration Strategy as a ten-year ambition is endorsed. The strategy should be presented to Committee specifically outlining the implementation of schemes through a partnership approach.	
<b>Actions</b>	<ul style="list-style-type: none"> <li>That a report is presented to Community Services Scrutiny Committee.</li> </ul>	Presentation made on 12 December 2008.

<b>Recommendation: 7</b>	Support for Businesses - For the committee to fully understand via written report the current and intended support to businesses to relocate from the ESG site.	
<b>Actions</b>	<ul style="list-style-type: none"> <li>That a report is presented to Community Services Scrutiny Committee at the first opportunity.</li> </ul>	Report presented on 12 December 2008.

<b>Recommendation: 8</b>	Inclusion of the Football Ground – For officers of the Council to submit a report to Committee on the current position and options available to enable the development of the Football Ground.	
<b>Actions</b>	<ul style="list-style-type: none"> <li>That a report is presented to Community Services Scrutiny Committee at the first opportunity.</li> </ul>	Report to be presented on 29 <sup>th</sup> June 2009.





**COMMITTEE WORK PROGRAMME**

**Report By: Assistant Chief Executive – Legal and Democratic**

**Wards Affected**

County-wide

**Purpose**

- 1 To consider the Committee's work programme.

**Financial Implications**

- 2 None

**Background**

- 3 A report on the Committee's current work programme will be made to each of the scheduled quarterly meetings of this Scrutiny Committee. A copy of the outline work programme is attached at Appendix 1.
- 4 The programme may be modified by the Chairman following consultation with the Vice-Chairman and the Director of Regeneration and the Director of Environment & Culture in response to changing circumstances.
5. Should any urgent, prominent or high profile issue arise, the Chairman may consider calling an additional meeting to consider that issue.
6. Should Members become aware of any issues they consider may be added to the scrutiny programme they should contact both the Director of Regeneration and the Director of Environment & Culture or Democratic Services to log the issue so that it may be taken in to consideration when planning future agendas or when revising the work programme.

**Recommendation**

**THAT subject to any comment or issues raised by the Committee the Committee work programme be approved and reported to the Strategic Monitoring Committee.**

**BACKGROUND PAPERS**

- None identified.



## COMMUNITY SERVICES SCRUTINY COMMITTEE

### WORK PROGRAMME PRESENTED FOR CONSIDERATION ON 6 APRIL 2009

<b>29 June 2009</b>	
	<ul style="list-style-type: none"> <li>• Budget</li> <li>• Performance Monitoring</li> <li>• Edgar Street Grid – Update</li> <li>• PACT Meetings</li> <li>• Charter for Herefordshire Councils</li> <li>• Public Rights of Way</li> <li>• Consider the Executive's response to the Scrutiny Review of Tourism</li> <li>• Consider the Executive's response to the Scrutiny review of the Community and Safety Drugs Partnership</li> </ul>
Scrutiny Reviews	Herefordshire's Future Economic Policy
<b>5 October 2009</b>	
Items	<ul style="list-style-type: none"> <li>• Budget</li> <li>• Performance Monitoring</li> <li>• Edgar Street Grid – Update</li> <li>• Economic Downturn</li> </ul>
Scrutiny Reviews	
<b>7 December 2009</b>	
<b>12 April 2010</b>	

Further additions to the work programme will be made as required.

